

The Food Network for Ethical Trade (FNET)

WEBINAR: DIVERSITY, EQUALITY & INCLUSION THURSDAY 11TH NOVEMBER 2022

CONTACT SUZANNE@FOODNETWORKFORETHICALTRADE.COM



Competition Law Statement

"Today we are meeting to discuss the Food Network for Ethical Trade.

We take competition compliance seriously. Whilst discussions can cover matters of interest to our industry, we cannot discuss or exchange sensitive commercial information.

If at any time during this meeting, you think our discussions may be in breach of competition rules, please inform the Chair. The Chair may close the meeting at any time if she believes that discussions are in breach of competition law"



Agenda

Approximate timing	Item			
14.00 – 14.05	Introductions and webinar objectives			
14.05 – 14.20	What is Inclusion and why do we need it?			
	Rosie Clarke, Head of Inclusion and Diversity Services (North) Inclusive Employers			
14.20 - 14.30	Tesco, Diversity & Inclusion			
	Toni McKay, Head of Diversity & Inclusion & Henry Gosling, Diversity & Inclusion			
	Manager			
14.30 – 14.40	Endless Inclusion: A D&I Journey – Coop & Dole UK Retail			
	Karen Sharples, HR Director, Cole UK			
	Fiona McKerrow, Ethical & Sustainability Manager, Dole UK Retail			
14.40 – 15.00	Panel Discussion & Q&A			
15.00 – 15.15	Breakout Discussion			
15.15 - 15.25	Discussion summary			
15.25 – 15.30	Additional resources: Hannah Newcomb, Stronger Together & Diversity in Grocery			
15.30	Close			

Making inclusion an everyday reality

Inclusive Employers



Who are Inclusive Employers?



We are the first and leading I&D membership organisation

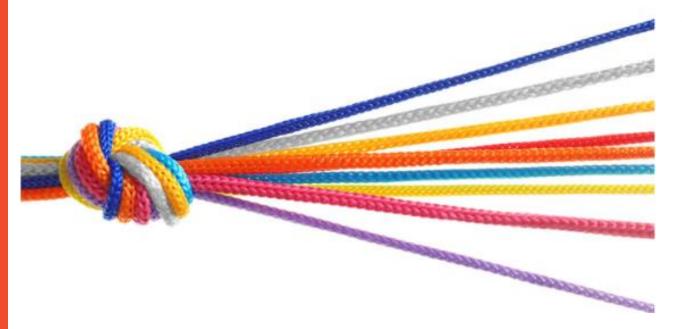
We are the founders of National Inclusion Week

We support over 400 member organisations to be more inclusive and diverse

We support employers to create inclusive workplaces that are representative of their communities, where all colleagues feel valued and can contribute their skills and ideas fully so that their organisation can prosper







What is inclusion and why do we need it?

Rosie Clarke (she/her)

Head of Inclusion and Diversity Services

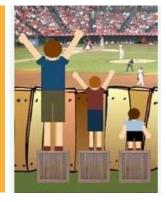
Diversity

Everyone is individual and different



Equality

Equal access to opportunities



Inclusion

A sense of belonging; feeling respected, valued for who you are; feeling a level of supportive energy and commitment from others so that you can do your best at work.





Why is inclusion important?



Feeling respected, valued and belonging \$\pmoderau 70\%



Team performance ↑17%



Decision making ↑87%



Collaboration ↑29%

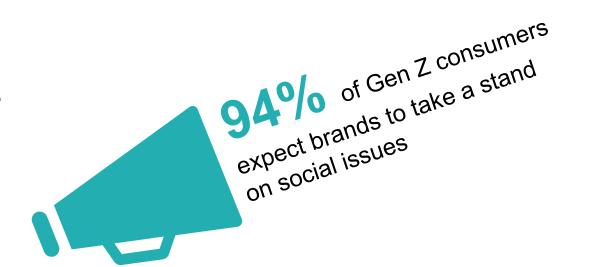


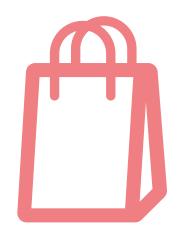
Deloitte, 2021 Forbes, 2018

Customers care about inclusion too...



57% of consumers are loyal to brands that commit to inclusion





34% of consumers consider a brand's commitment to inclusion before making a purchasing decision

Deloitte Insights, 2021 Cision, 2020



Operating in a VUCA* world

*VUCA = volatile, uncertain, complex and ambiguous

"In a volatile and complex world, predicting the future with precision is a risky business. We can be sure, however, about four global mega-trends that are reshaping the environment and influencing business priorities":

- Diversity of markets
- Diversity of customers
- Diversity of ideas
- Diversity of talent





To thrive, diversity needs inclusion & belonging

Psychological Safety

People feel safe to take risks and be vulnerable in front of each other

Diversity

Inclusion

Belonging



Everyone is friendly

People support each other

It is safe to discuss difference

It is safe to share ideas

Everyone's voice is heard

We step in if behaviour is inappropriate

We don't make assumptions

People are interested in the different experiences of others

We are clear

We consider
the impact on
a range of
different
people in the
decisions we
make

We innovate because we are safe to share ideas and take risks

We recognise
the
contribution of
different
people to our
business



Making inclusion an everyday reality

Inclusive Employers





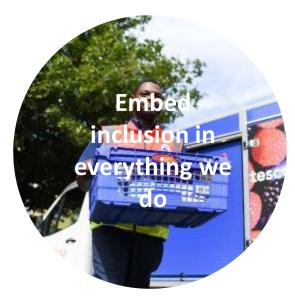


Our Aim- An Inclusive culture where everyone can get on.

Building an inclusive workplace and reflect the diversity of the communities we serve



Building an inclusive workplace with a sense of belonging, led by inclusive leaders who value diverse talent in their teams



Consciously inclusive across all colleague touchpoints, with fully inclusive people policies



Listening to and elevating diverse voices. Education and support for colleagues and communities

Target 35% female (WL 4- 6 by 2025)

14% ethnicity

Disability Confident Leader

by **2023**

70%

This is Me participation (by end of 2022)



Colleague Networks





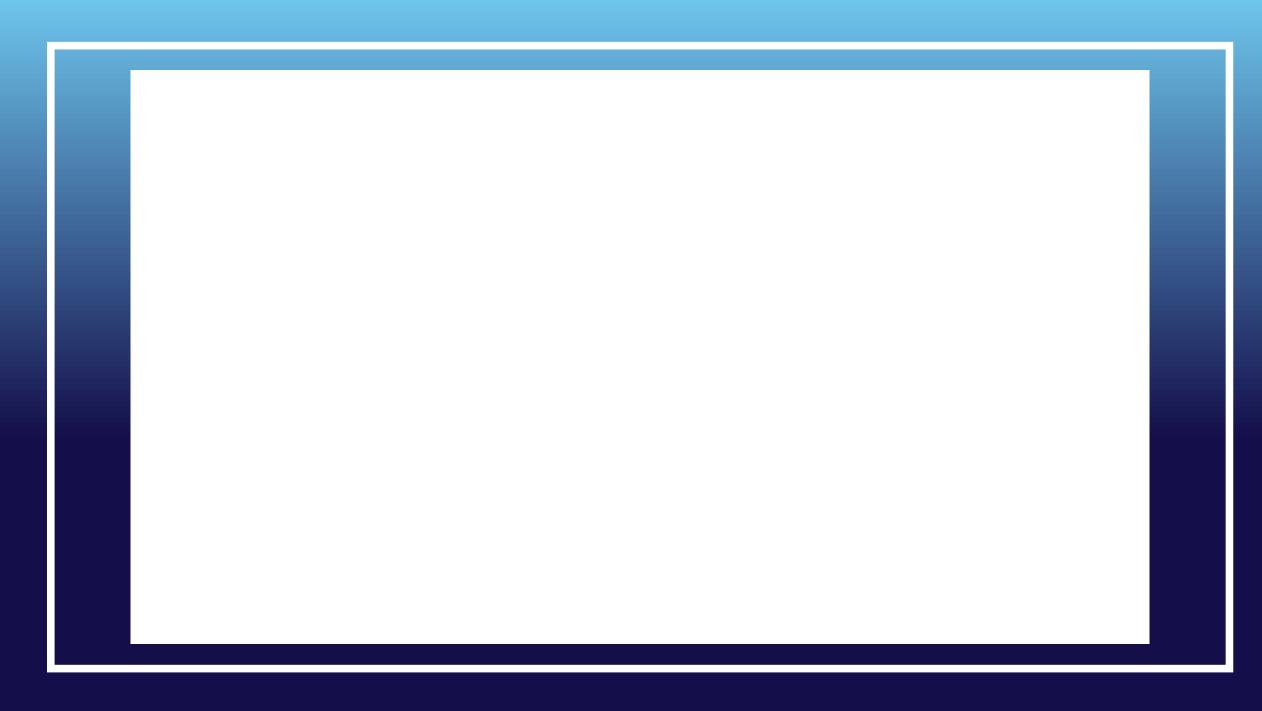
Thank you.



Endless Inclusion



A D&I Journey





Our Diversity & Inclusion (D&I) Journey

7071



- Raised the profile of D&I at the top level
- Gained Leadership commitment
- Launched D&I Awareness Workshop/training leaflet
- Celebrated World Wellbeing Week, launched
 Mental Health and Wellbeing Policy and issued
 our first How Do I Talk About Guide
- Created our D&I focus areas and 4 year UK plan



- Created and launched Mental Health Awareness Workshop
- Supported International Womens Day, issued second How Do I Talk About Guide
 Developed and implemented Agile Working policy
- Signed up to be a Co-op Endless Inclusion 'Buddy'

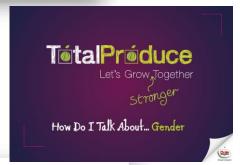
2022

- Supported National Inclusion Week with focus on race, ethnicity and nationality and issued our 3rd How Do I Talk About Guide
- Developed and implemented an Unconscious Bias Workshop/training leaflet

We commenced our endless inclusion journey as Emerging, we now assess ourselves as *Values Driven*













Our 4 Year UK Diversity & Inclusion Plan

We want our people to come to work, feeling comfortable and confident to be their true selves, we all should feel included and valued, irrespective and, indeed because of, our differences

Year 1 - 2021	Year 2 - 2022		Year 3 - 2023	Year 4 - 2024
Firmly Cement D&I on the Agenda People Demographics Reporting: Monthly/Quarterly UK Board Monthly Sector Reviews Actively participate in the Co-op Endless Inclusion Group.	Mental Health • Mental Health & Wellness training • Engage Mental Health First Aiders	Age & Generation • Examine recruitment processes • Seek opportunities to promote the industry to all age groups. • positively target Early Career Hires	Age & Generation • Mentoring schemes in place to encourage sharing knowledge and experience	Review Review and measure our D&I journey: Do our employees feel included? Do our employees feel able to share their opinions? Are we openly talking about D&I across our businesses?
Promoting Positive D&I Behaviours Educate our colleagues: • D&I Awareness Training • How do I talk about Mental Health, Disability, Neurodiversity Guide.	Family • Commit & demonstrate flexibility in our working arrangements • Role model behaviour from the top	Awareness Workshops Develop and implement two online D&I Awareness Workshops	Religion or Belief • Provide safe spaces for religious reflection. • Celebrate the variety of cultures, customs and religious beliefs throughout the calendar year.	Leader Led D&I is lead by our executive team and driven by our managers across all businesses
Mental Health • Develop and implement new Mental Health and Wellbeing policy • Actively support World Wellbeing Week • Ensure access to resources and confidential support	Gender • Set the tone from the top • Raise awareness & educate via how do I talk about Guide	Campaign Support International Women's Day, Mental Health Awareness Week, World Mental Health Day and National Inclusion Week	Sexual Orientation • Raise awareness & educate, via how do I talk about Guide • Promote equality policies	Measurement Clear Metrics in place to measure progress and success
	Race & Ethnicity & Nationality • Seek ways to positively engage a more diverse group of people • Overcome language barriers • Be open to all cultures and their differences.			

Learnings & Reflections

Define the journey with the ultimate aim of enhancing culture

Gain leadership commitment from the outset

Define D&I for your business / break it down into manageable projects

Keep D&I alive, work at your pace

Work with others, 'steal' and share best practice

Regular
communication –
start with an area
that resonates with
many

Use the commercial influence to leverage internal support

Be brave and take those bold steps

Ultimately D&I should be Leader Led and an integral part of your DNA

Be patient, change is gradual. Not everyone will join you, but don't see this as a barrier



The Endless Inclusion Hub



'Co-operating for a Fairer World Together'

The Endless Inclusion Hub

£2.34bn of our total food business, are joining us to 'cooperate for a fairer world' together!



Onboarded

Supplier partners in our community, who are active

45 supplier case study contributions are being 'stolen' with pride!

Case Studies

Site visits

Utilising our selfassessment tool, commitment plans, case studies, culture hub, inclusion calendar and partnership buddy scheme

Maturity Scale

90% of our founding partners have moved forward on the selfassessment maturity scale

- Commitment
- Investment Free at the point of access, so everyone can progress.
- To cooperate for a fairer world together. For all our colleagues, customers and communities.
- Embedded into the 2022, Supplier Partnership 'ways of working' guidelines

25

Panel Discussion & Q&A





Breakout discussion questions

How does diversity, equity and inclusion form part of your work on human rights?

What are some of the challenges/opportunities on working within your company/supply chain on DEI?

What would be useful to support your work?

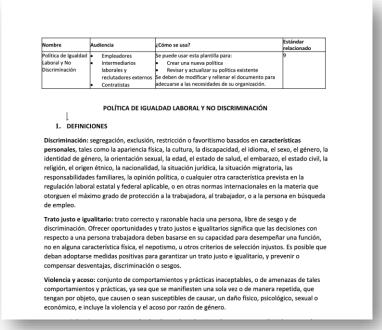


Stronger Together resources to support EDI



RRT training course on Fair and Equal Opportunity and Treatment and promoting Diversity and Inclusion:

- During recruitment
- With an agency workforce
- With a multi-lingual workforce



Template policies – coming soon



Gender perspective review of all our MX resources and then wider



Resources

Diversity in Grocery summary film

https://vimeo.com/763777691

An overview of resources will be circulated after the webinar and uploaded to the FNET website

Contact <u>Suzanne@foodnetworkforethicaltrade.com</u> for more information



