

# Seasonal Workers 2023 Grower update and discussion









stronger together



# Welcome and Introduction

# Today's session



Update on seasonal workers' supply, government and other stakeholders' positions, Grower Seasonal Workers' Toolkit & Checklist – David Camp, ALP Chair



Update on Seasonal Workers' Scheme Taskforce and Workstream activities – Hannah Newcomb, Taskforce Secretariat Lead/Stronger Together Co-CEO



2023 Growers' Experience – this season's challenges and further support that would be helpful - Open discussion facilitated by Louise Nicholls, FNET Technical Lead









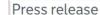




# Seasonal Workers' Scheme Update

#### 2023 SW Scheme

- We have made an initial 45,000 visas available for seasonal workers with of course, the possibility of 10,000 more, if we can show that they're needed
- while they're here, give them a minimum of 32 hours of work every week, and pay them at least the national living wage



# Government provides boost to horticulture industry with certainty over seasonal workers

45,000 visas for seasonal workers to be available for horticulture businesses next year

rom: <u>Department for Environment, Food & Rural Affairs</u> and <u>The Rt Hon Mark Spence</u>

Published 16 December 2022







# **The Scheme Operators**

#### Current horticultural scheme operators:

- Agri-HR
- Concordia
- Ethero (trading as Telpasc)
- Fruitful Jobs
- HOPS
- Pro Force

#### Current poultry scheme operators:

- Pro-Force
- RE Recruitment











Source country recruitment 2022 v 2023

Nationality	No.	%
Ukraine	7,318	21%
Kyrgyzstan	4,341	13%
Uzbekistan	4,233	12%
Tajikistan	3,894	11%
Nepal	2,747	8%
Kazakhstan	2,672	8%
Moldova	2,230	6%
Indonesia	1,454	4%
Romania	1,137	3%
Bulgaria	1,029	3%
Russia	727	2%
Macedonia	666	2%









Summit talks





No 10 food summit 'no more than a PR stunt' and failed to tackle key issues

Rishi Sunak's Farm to Fork meeting, the first of its kind, failed to address solutions to inflation, soaring costs and food security, say attenders

#### 2024 Seasonal Workers

Seasonal workers for horticulture available in 2024 will again be 45,000 (plus 2,000 for poultry), with the potential for a further 10,000 visas should the demand be proven.



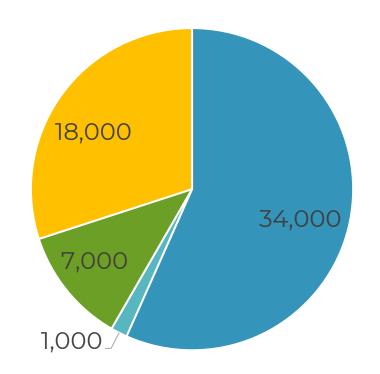






#### Estimate of 2023 horticultural seasonal workers

Estimate 60,000 total, made up of:





















# Gloucestershire farmer to cut crops over worker uncertainty

3 7 days ago

Extending visa scheme for migrant farm workers will help save UK food production, review finds

Chronic worker shortage putting UK food production at ris independent review warns





Shortages in the Food Supply Chain

Independent Review into Labour Shortages - Seasonal Worker Recommendations

- Guarantee for 5 years
- Remove cap on numbers
- Extend visa to 9 months
- Allow businesses to recruit directly
- Apply an 'employer pays' principle in relation to the NHS health surcharge

June 2023



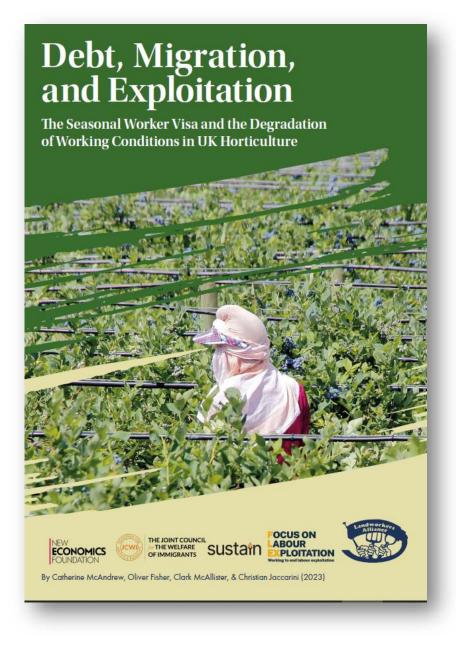




















## NGO policy positions re SWS scheme

- 1. The Employer Pays Principle should be applied for workers traveling to the UK to work in agriculture.
- 2. Workers should have options to work more widely within or outside of the sector if there is no work available via their Scheme Operator or they lose their license
- 3. The visa should be renewable subject to ongoing employment. There should be a route to settlement.
- 4. Introduce regulations on accommodation standards with a clear oversight mechanism and prohibit charging if wages drop below the real living wage or they are not provided with work.
- 5. Establish bilateral agreements with sending countries, including reference to ensuring migrant and workers' rights are upheld at point of recruitment, during travel and in employment in the UK.
- 6. Monitor NLW compliance, provision of a minimum of 32 paid hours a week, with compensation mechanisms in place if work is not available at any point during the 6 months of the visa.
- 7. Increase the resources for labour market enforcement to ensure regular proactive inspections

















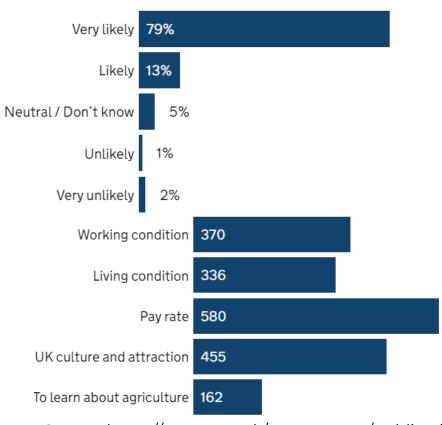




#### Research and analysis

# Seasonal workers survey results 2021

Updated 18 July 2023



- 6.6k invitations in summer 2022, survey was not sent to 18.8k Ukrainians who had returned home. 772 responses; 12% response rate; 3% of total. The 2020 survey had 1554 responses from 7211 visas issued; 98% respondents were Ukrainian.
- Responses in 2020 and 2021 were broadly similar
- 92% of respondents said they would work on UK farms again pay and UK culture were the top reasons
- 92% stated that they did not pay any fees to recruiters or recruitment agencies in their home countries; 6% had; 2% dnk

Source: https://www.gov.uk/government/publications/seasonal-workers-pilot-review/seasonal-workers-survey-results-2021







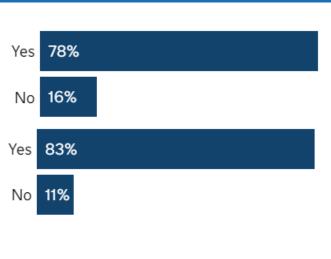




#### Research and analysis

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Updated 18 July 2023



#### **Treatment on farm**

- 78% said they felt supported by managers while working; 16% not
- 83% said they were treated equally by farm managers; 11% not
- 10% stated that they had been threatened by farm staff
- 93% stated they were paid in full and 99% on time
- 85% said their contractual agreements were adhered to; 7% not
- 12% filed a complaint most frequently 'living conditions', 'treatment by farm managers' and 'working conditions'; of these 40% said it was not easy to file and only 44% felt their complaint was followed up
- 155 respondents, said they had become sick or injured 49% of these said farm managers ensured they received adequate treatment; 51 said that farm managers did not

Source: https://www.gov.uk/government/publications/seasonal-workers-pilot-review/seasonal-workers-survey-results-2021



Yes 51.3%

48.7%





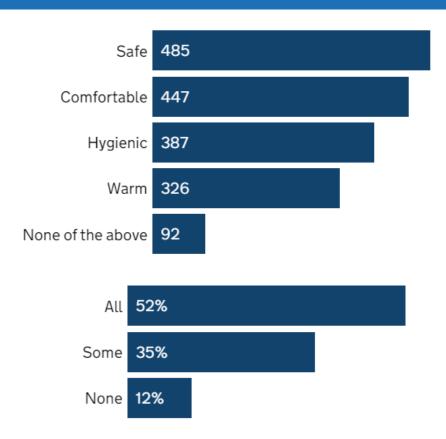




#### Research and analysis

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Updated 18 July 2023



#### **Facilities on farm**

- 85% stated the accommodation matched the description given to them prior to starting work; 75% stated that their accommodation had toilet facilities; 83% adequate running water; 89% adequate cooking facilities; 50% wi-fi or internet connection; 48% adequate privacy
- 95% agreed their physical working conditions were OK or good re hygiene, health and safety; 89% re the intensity of work and working hours.
- 52% were provided with the appropriate clothing and equipment needed to undertake their work safely; 35% with some and 12% with none

Source: https://www.gov.uk/government/publications/seasonal-workers-pilot-review/seasonal-workers-survey-results-2021





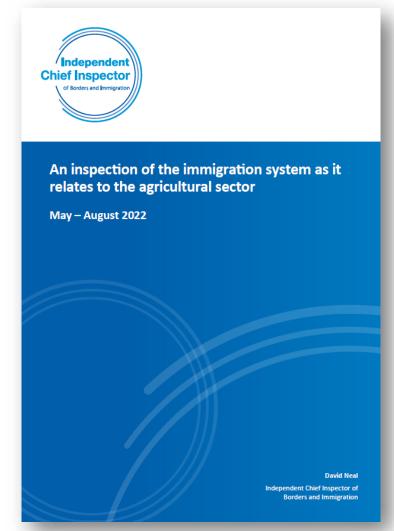






## **Home Office actions**

- Action 1 Compliance By April 2023
  - Publish a review of SWS route
  - Establish a dedicated team to monitor on farms
- Action 2 Communication By April 2023
  - Publish a roadmap covering how the Home Office will actively seek the views of those who participate and contribute and ensure that engagement continues to be mutually beneficial
- Action 3 Clarity of roles & responsibilities By July 2023
  - Publish a document clarifying who is responsible for what across the Home Office, other govt depts, devolved administrations, and local authorities



Source: gov.uk/government/publications/an-inspection-of-the-immigration-system-as-it-relates-to-the-agricultural-sector-may-to-august-2022



















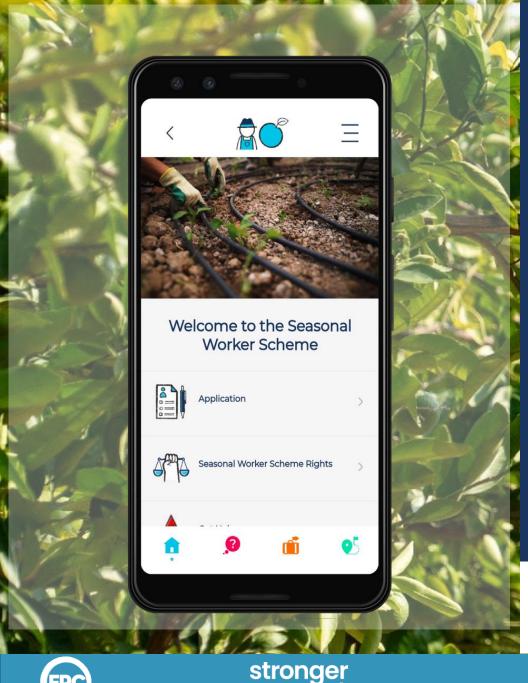












#### **Just Good Work App - 2023 Update**

- In 2023 social media outreach has reached over 94,000 individuals
- 19,868 total users and 16,242 new downloads
- 76% of users were outside the UK 4688 users in the UK
- Customisation options available for automated onboarding, multi-lingual induction, messaging, document e-signing and more. Contact business@justgood.work to discuss/

Make sure workers have access to regular updates and more at www.justgood.work/resources













### **Migration Advisory Committee Inquiry**

#### ☆ GOV.UK

Home  $\,>\,$  Entering and staying in the UK  $\,>\,$  Visas and entry clearance  $\,>\,$  Work and investor visas

Policy paper

## Seasonal Worker visa inquiry: call for evidence

We want to hear views about the Seasonal Worker visa, and how well it meets the needs of employers, employees and other organisations.

- Seeking views on anything to do with the Seasonal Workers' visa, for example:
  - The economic impact of the visa
  - How well it works for employers
  - How well it protects the welfare of migrants
  - How it's organised
  - Anything that could be improved
- Deadline is 19 September 2023













# Update on Seasonal Workers' Scheme Taskforce and Workstream activities

#### The Seasonal Workers Scheme Taskforce



- Following roundtables in autumn 2022, industry trade bodies, retailers, growers, recruiters and nonprofits formally established the Taskforce in March 2023
- Objective: To work collaboratively to develop and implement tangible actions to help safeguard and ensure access to workers' rights in the UK Seasonal Workers Scheme
  - Implementing practical actions to improve the responsible recruitment and employment of migrant workers into UK farms within current Scheme Design
  - Working with Government departments and enforcement agencies on potential changes to Scheme rules, regulation, oversight and enforcement



Multistakeholder Governance Committee

Secretariat

WS 1: Education, information and communication

WS2: Due diligence and good practice during recruitment WS3: Due diligence and good practice on farm WS4: Scheme costs, recruitment fees, retained earnings and remediation WS5: Policy, enforcement and stakeholder communication

**Members** are made up of: retailers, growers, suppliers, Scheme Operators, industry and membership associations, migrant worker community organisations, non-governmental and inter-governmental organisations

Observers are made up of: government departments, public bodies and devolved administrations

## **SWS Taskforce Workstreams**

Workstream	Objective
1. Education, information and grievance mechanisms	To support and enable provision of appropriate, comprehensible information to workers predecision, pre-departure, on-arrival and on-farm to inform decision making, manage expectations and drive a positive Scheme experience;  To review access to and effectiveness of existing grievance mechanisms and recommend future actions.
2. Due diligence and good practice during recruitment	To increase understanding of country-specific risks, improve the quality and integrity of Scheme Operator assessment, and increase supply chain transparency to enable more effective due diligence
3. Due diligence and good practice on-farm	To support growers to reduce risks and enhance the recruitment and on-farm experience of seasonal workers
4. Improving worker finances	To make tangible progress on improving the overall finances of workers recruited to work in the Seasonal Workers Scheme including through eliminating worker-paid recruitment fees and related costs, maximising overall retained earnings and having a rights-compatible clear process and defined responsibilities for recruitment fee remediation including root cause analysis to avoid reoccurrence and abuse.
5. Policy, enforcement and stakeholder communication	To refine the policy asks from each workstream and emerging areas, to be approved and authorised by the Taskforce Governance Committee.



# **Progress of projects**

Projects funded by UK Supermarkets (and others) with industry input which came out of the autumn 2022 roundtables; included:

- 7 regional/3 online grower good practice roadshows and a supporting toolkit which reached over 380 delegates from 150 different growers – with 82% of growers feeling very/confident about managing seasonal workers after the workshop compared to 59% before.
- Development of a common assessment of Scheme Operators, which is now being rolled out with an initial cohort and will include interviews with workers during recruitment incountry and once on-farm, and,
- Further development and roll out of the multi-language Just Good Work worker information app — which now includes updated seasonal worker scheme specific content and further translations and worker outreach

Plus IOM PDO development and worker advice and help from Work Rights Centre/Worker Support Centre

# Statement to Government on remit of SWS Taskforce

Seasonal Workers Scheme Taskforce Governance Committee
E: swstaskforce@stronger2gether.org
W: www.stronger2gether.org/swstaskforce

27 July 2023

#### Rt. Hon. Robert Jenrick MP

Minister of State for Immigration Home Office 2 Marsham Street

London SWIP 4DF

Dear Minister

#### Seasonal Workers Scheme Taskforce remit and Government engagemen

We are writing as members of the Governance Committee of the Seasonal Workers Scheme Taskforce, which is working towards a common objective of safeguarding and ensuring access to workers' rights in the UK Seasonal Workers Scheme. Further details at <a href="https://www.stconger2qether.org/awstaskforce.">www.stconger2qether.org/awstaskforce.</a>

In recent weeks, there have been several communications from Government ministers to members and non-members of the SWS Taskforce, in which the Government has cited the Taskforce as the Government's engagement route on issues relating to the Seasonal Workers Scheme.

In response, we would like to communicate several important points:

- Whilst we velcome the attendance of DEFRA and some devolved administration
  colleagues in some Taskforce meetings, this has been in an observer capacity
  only. There is currently no formal process for direct engagement between the
  Taskforce and Government. We see the need for regular engagement with relevant
  Government departments and encourage the Government to establish a formal
  engagement mechanism with the Taskforce agina forward.
- The Taskforce has not been established to replace or attempt to replace the role or responsibilities of Government or statutory bodies on the scheme.
- The Taskforce does not act as a conduit between stakeholders within or outside of the Taskforce and the Government.

Yours sincerely,

Seasonal Workers Scheme Taskforce Governance Committee

cc. The Rt Hon Mark Spencer MP, Minister of State for Food, Farming and Fisheries

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+	age do we have mitigate negative impact?	Severity of Impact on Wefare (1-5)	Perceived Prevalence (1-5)	Current Risk Score (Severity x Prevalence)	What activities are ongoing by Taskforce menalready been approved by the Taskforce to mitigate	
ale and legal cause significant	Low	4	4	16	Scheme operators close collaboration with in-country LPs, RRPA, Scheme Operator self assessment tool, , Just Good Work app development for SWS and translations	ION. Tajikis. inspectors
work required to repay these ers from returning for future	Medium	5	4	20	Scheme operators close collaboration with in-country LPs, RRPA, Scheme Operator self assessment tool, Just Good Work app development for SWS and translations	Tajikistan), GLAA agr. inspectorates in-countr. IOM/FCDO Funded Projects
fume of work required to repay these er workers from returning for future seasons	High	4	4	16	Regional Grower Good Practice Roadshows, country comparisons mapping of recruitment fees	Tajikistan), GLAA agreement inspectorates in-country (Kyrgy
of exploitation - deception about working commodation significantly increases risk of exploitation.	High	3	3	9	PDO schemes, Just Good Work app development for SWS and translations, worker outreach, growers toolkit	TOM/FCDO Funded Projects (kyrgy.  Tajikistan), GLAA agreement with I.  inspectorates in-country (Kyrgyzstan  Lishakistan)
f their contractual rights, Scheme operators and lired to spend considerable time with workers to understand their contracts	High	2	3	6	PDO schemes, RRPA, Scheme Operator self assessment tool	GLAA in-country relationships (Kyrgyzstan a Uzbekistan)
nal and psychological stress caused to workers, Poor by workers of productivity expectations, heightened ess, worker penalties through lack of meeting targets,	High	4	4	16	Regional Grower Good Practice Roadshows, RRPA, Scheme Operator self assessment tool, Just Good Work Worker Outreach, Serious Incident Escalation Protocol, growers toolkit	Home Office Farm Visits / Inspections
pact on workers nealth and welldeing, costs to workers medical insurance to pay for healthcare, lack of clarity vice providers who should serve as point of contact and workers significantly reducing the chance of identifying	Medium	3	3	9	Regional Grower Good Practice Roadshows, growers toolkit, Just Good Work App	Home Office Farm Visits / Inspections
impact on workers' health and wellbeing, risk of sexual buse, harassment etc forced labour indicator.	High	4	4	16	Regional Grower Good Practice Roadshows, GLAA Farm Visits / Inspections, Serious Incident Escalation Protocol, Just good Work App, growers toolkit	FPC Guidance on Temporary Accomodation, GLAA Farm Visits / Inspections
orkers' financial wellbeing and risk of exacerbating any existing debt	High	4	2	8	Regional Grower Good Practice Roadshows, Serious Incident Escalation Protocol, Just good Work App, growers toolkit	Home Office Farm Visits / Inspections
ures placed on workers and the knock on psychological impact this will cause them	Medium	4	4	16	RRPA	Scheme rules on transfers
es placed on workers and the knock on psychological impact this will cause them	Medium	3	3	9	Growers toolkit	Gov guidance on minimum 32 hour allocation
UK and not being given any work or being given short high likelibing of having taken out debt to come to at significant risk. If workers have no work and yet atton costs they are placed at even greater risk as alternative employment and are at increased	Medium	4	5	20	Workstream 5 letter to Home Office, Common Policy Asks, engagement with HO, UKVI, DEFRA	ICIBI recommendations
upervisors leaves the scheme open to abusive t allocation, bribery and corruption	Medium	3	3	9	Regional Grower Good Practice Roadshows, Serious Incident Escalation Protocol	Home office Farm Visits / Inspecti
their employment/wellbeing in doing so inished if they seek support through if scheme operators lose licence	Medium	4	4	16	Work on scoping existing mechanisms of support, Just Good Work App signposting	Work Rights Centre, MS&E Helplir Support Centre
to LME authorities and remit ity to engage in pro-active mpliance in UKVI poses overlap therefore orker welfare on	Low	4	4	16	Serious Incident Escalation Protocol	GLAA Far
tion, this	Low	4	5	20		

# Risk-based approach to prioritising activities

- Workstream activities to be prioritised by risk assessment
- Common pro forma for project concept notes

# October/November

- Multi-stakeholder event to reflect on progress made in 2023 and plans for 2024
- Date to be confirmed



# 2023 Growers' Experience Open Discussion



#### UK Grower Seasonal Worker Toolkit

March 2023

#### GROWER SEASONAL WORKER CHECKLIST - 'CORE' SCORE his Grower CORE Score Checklist supports growers to adopt a consistent approach in recruiting and employing seasonal workers. Use for self-assessment, gap analysis and action planning; to support collaborative working with clients and peers; and to access key guidance and ose for services and generally gap alrays and according the manning, to support conductive working with clients and peers, and to access key guidalitie and resources. It does not detail everything that a grower needs to comply with in order to meet ethical audits but does cover the CORE requirements to better ensure legal compliance, improved recruitment and performance outcomes and a positive experience for seasonal workers. Scoring System: 0 = Not implemented/Don't know | 1 = Partially implemented | 2 = Fully implemented | N/A = Not applicable Policy is written in accordance with responsible recruitment policies and procedures for its in-house recruitment of seasonal workers, in line with relevant legal and ethical standards. RT Standard - All Workers are the understanding and skills required to implement View training records and confirm responsible recruitment standards, policies and properly establish that all workers are legally View training records and confirm eligible to work and workers with student visas do a correctly completed: The statutory excuse is established for all workers RRT Standard - All Workers an

#### **Grower Toolkit & Checklist**

- 338 Roadshow attendees, with 151 separate grower businesses attending
- Over 96% attendees found it useful. 79% found it very or extremely useful
- 82% of growers felt very/confident about managing seasonal workers after the workshop compared to 59% before
- How many have used the Toolkit and Checklist since? Any feedback/comments









# What have been this season's challenges?











# What actions have you implemented?

Actions growers said they would in	this season following the Roadshow		
Scheme Operator SLA and KPIs	. — / ~	Managing weekly hours worked	21%
Improve worker contracts and handbook		Improve worker performance management process	21%
Setting worker eligibility and		Improve worker productivity	19%
selection criteria	37%	Introduce site workforce KPIs	19%
Improve healthcare arrangements	35%	Improve safety	18%
Worker communication plan	35%	Address hidden worker	7.60/
Introduce Just Good Work	35%	exploitation risks	16%
Supervisor training	<b>–</b> – ^ /	Improve formal grievance procedures	14%
Cultural awareness and inclusion	33%	Improve accommodation	12%
Arrange audit of labour providers	26%	Pay and terms & conditions rules	9%
Optimise Season Retained Earnings	23%		









2023 Growers' **Experience Open** Discussion - Any specific requests of Government to change the Scheme rules?











2023 Growers' **Experience Open Discussion - How** would you like your Scheme Operator(s) to improve?











# What further training or other support would be helpful?









