



FNET retailer member impact survey 2020

Thank you so much for taking the time to share your views with us. This year has been a year like no other and FNET has worked hard to adapt to your needs as well as to continue with the Network's planned activities. We are now looking to 2021 and supporting members with all this new year will bring. Your input will be crucial to helping us plan activities for 2021 and making sure membership fees are spent on the areas of greatest need.

1. Name & organisation

* 2. How long have you been an FNET member?

- less than 1 year
- 1 year
- 2 years
- 3 years
- 4 years

* 3. Help us celebrate your achievements in 2020, what has been your personal or your organisation's greatest ethical trade achievement?

* 4. Help us celebrate the last 12 months of FNET membership, what has been your highlight of membership?

* 5. How did you rate your organisation's ethical trade/ human rights strategy at the start of your FNET membership?

- Very effective
- Quite effective
- Not very effective
- Not at all effective
- Non existent

Please explain your response

* 6. How would you rate your ethical trade/ human rights strategy now?

- Very effective
- Quite effective
- Not very effective
- Not at all effective
- Non existent

Please explain your response by indicating if FNET has or has not helped with your strategy

* 7. In the last year, has FNET created a **safe, non-competitive space for collaboration on ethical trade issues?**

- Very well
- Well
- Not well
- Not at all

Please explain your answer

* 8. In the last year, has FNET helped your organisation to **develop the capability and capacity to manage and resolve ethical trade issues** in your supply chains?

- Very well
- Well
- Not well
- Not at all

Please explain your response

* 9. In the last year, has FNET provided your organisation with **credible, timely and relevant insights and horizon scanning on ethical trade issues** that impact your supply chains?

- Very well
- Well
- Not well
- Not at all

Please explain your response

* 10. In the last year, has FNET helped your organisation to **work with and/ or influence other ethical trade initiatives and stakeholders** to avoid duplication and increase leverage?

- Very well
- Well
- Not well
- Not at all

Please explain your response

* 11. In the last year, has FNET increased your confidence in your suppliers' ability to identify and manage ethical trade and human rights risks?

- Very well
- Well
- Not well
- Not at all

Please explain your response

* 12. Since March 2020, have you found FNET's COVID-19 support activities useful?

- Very useful
- Useful
- Not useful
- Not at all useful

Please explain your response

* 13. In the last year, has FNET membership been value for money for your organisation?

- Very good value
- Good value
- Not good value
- Not at all good value

Please explain your response

* 14. In the last year, have you actively participated in one or more of the FNET workstreams? Please indicate all relevant.

- Workstream 1: Risk Assessment & Mitigation
- Workstream 2: Spices
- Workstream 2: Warehousing and Logistics
- Workstream 2: Worker Representation
- Workstream 2: Recruitment Fees
- Workstream 3: Ethical Engagement
- No, in none



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15. Please explain why you have not actively participated in the last year. Tick all applicable

- I don't see the benefits in participating
- Our organisation doesn't have enough resource
- I don't have enough time
- The topics of the current workstreams are not relevant / interesting to me
- Other (please specify)

16. What would need to change for you to actively start participating in the FNET workstreams?



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* 17. What benefits have you seen in the last year from participation in the FNET workstream(s)?

* 18. How do you think the organisation and project delivery of workstreams could be improved?



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* 19. Given limited resources, do you want FNET to continue with existing workstreams, merge workstreams with work being done by other initiatives or stop workstreams in order to focus on other activities?

	Continue	Stop	Merge
Workstream 1: Risk Assessment & Mitigation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Workstream 2: Spices	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Workstream 2: Warehousing and Logistics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Workstream 2: Worker Representation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Workstream 2: Recruitment Fees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Workstream 3: Ethical Engagement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20. What new workstreams would you like FNET to develop and why?

* 21. Which FNET activities do you value the most? Please rank with 1 having the most value to you and 7 the least!



121 support



Bi-annual member meetings



Workstream meetings



Newsletters



Tools and guidance developed by workstreams e.g. buyer training/ director training



Risk Assessment Tool



Covid-19 weekly emails and bi-weekly calls

* 22. During the last year, how well have the Board and Strategic Advisory Group communicated with FNET members?

- Very well
- Well
- Not well
- Not at all

Please explain your response

* 23. During the last year, how well have the Admin & Technical Support teams communicated with FNET members?

- Very well
- Well
- Not well
- Not at all

Please explain your response

* 24. How would you like us to improve communication?

* 25. Are there any major transformations you would like made to how FNET operates as a result of Covid-19 or other external factors taking place this year?

* 26. Do you intend to renew your organisation's FNET membership in January 2021?

- Yes
- No

27. If No, please explain why

* 28. Any other comments or suggestions you would like to share with us?