



Unseen

Working in Partnership

May 2023

Justine Carter, Director



unseen's values

- **Honourable**
- **Insightful**
- **Collaborative**
- **Dynamic**
- **Ambitious**

our mission statement

Unseen's vision is a world without slavery. We aim to transform society's response so all can live in a world free from such abuse and exploitation.



what sets unseen apart from others

Well respected in the field and with those we work with.

Draw from grass roots understanding of issues affecting vulnerable individuals as well as businesses and statutory agencies.

Operate from the micro to the macro, taking our knowledge and understanding of issues affecting individuals, businesses and supply chains and elevating those to a strategic level.

We have a growing business community committed to sharing best practice within and across sectors.

Focusing on the real issues – co-ordinating sector related issues through our financial hub and a construction hub.





what constitutes a good partnership

We pride ourselves on building lasting relationships with our clients and those we provide services to.

We build each and every relationship on mutual trust, clear expectations, clear and regular communication.

We take time to understand the business context, ask questions and create a channel of ongoing dialogue.

We help businesses to communicate effectively, both internally and externally.

‘In all my 25 years of working for this company, I can honestly say this is the best training I’ve ever had.’

HR specialist, York

HR Specialist, York

statistics

In 2022, the Modern Slavery & Exploitation Helpline indicated:

6,516 potential victims

2,588 modern slavery cases

1,046 cases of labour exploitation

464 cases of labour abuse

15 modern slavery cases in food & drink/supermarkets indicating **83** potential victims

70 modern slavery cases in agriculture & farming indicating **379** potential victims

26 labour abuse cases indicating **52** potential victims in retail

22 labour abuse cases indicating **203** potential victims in agriculture/farming

unseen business hub

Working with Unseen will gain Atos associate access to our exclusive business community, the **Unseen Business Hub**. A growing collective of likeminded businesses committed to improving and strengthening their approach to tackling worker exploitation and modern slavery.

Our hub includes the following unique resources:

- Access to Unseen's business network
- Expert webinars and updates on UK and international legislation
- Practical resources: statement builder and self-assessment tool
- Access to unique Helpline trend analysis
- Dedicated account manager
- Corporate newsletter

PREMIUM MEMBERSHIP

- Development/ Review of Modern Slavery Statement
- Gap analysis of current approach
- Training or eLearning for up to 100 staff
- Use of Unseen logo & Helpline marketing collateral
- Promotion on business website
- Free advice and guidance
- Up to 20% discount on further business services



helpline business portal

A secure online platform which draws on situational information reported directly to the Helpline.

Cases are identified by the Business Engagement team and thoroughly reviewed before sanitised information is published to businesses through the Portal.

Clients receive private notifications for cases in which they or an organisation within their supply chain are mentioned, receiving information denoting the type of exploitation, location and police force region, as well as some demographic data.

Businesses benefit, not only from Unseen's expert business experience but the Helpline's victim-centred approach.

Can also act as an early warning system for clients and alert businesses and others to emerging trends.

unseen – uk & global

Training and Learning to raise awareness of risk down supply chains and provide practical tips to mitigate risk, using relevant case studies from the helpline to bring the content to life.

Strategy development focused on putting people at the heart of our business activities- developing ambitious strategic goals aligned to the business's requirements.

Gap analysis to identify opportunities to improve and strengthen a business's approach, ESG goals and anti-modern slavery practices.

Risk assessment to identify the risks to people and planet, and how to address them, including through strong procurement processes and practices.

unseen – uk & global

Action plan and support to instigate sustainable business change through own and others' operations.

Worker wellbeing site visits, to support businesses in understanding what's happening on the ground.

Worker voice at scale using technology platforms which leverage the worker

Reporting, escalation and remediation, ensuring businesses have the appropriate mechanisms for reporting and effectively managing concerns related to people and operations.

Allegations management providing specialist, expert support to businesses to effectively manage allegations pertaining to modern slavery and wider operational issues such as H&S failures.

industries & clients

We work with a diverse range of industries, including:

- Finance
- Retail
- Construction / facilities management
- Recruitment
- Hospitality
- Food and drink
- Services
- Manufacturing



Nestlé UK

There was a concern at Nestlé UK that employees were not aware of the scope of modern slavery in the UK. Unseen worked with Nestlé to develop a tangible training framework and engage teams through educational workshops and a series of virtual reality videos that gave a realistic portrayal of what it's like to be a victim of modern slavery.

Alongside having trained over 150 employees, Nestlé has now joined Unseen's business portal, accessing helpline reports of modern slavery in their sector and supply chain.

“Unseen are responsive, and always willing to help us out with the various challenges we ask for help with.”

Robin Sundaram, Responsible Sourcing Manager.

“Unseen were able to help pull together a good training plan which they deliver really, really well.” Whatever the next challenge Nestlé needs expert support with, the team at Unseen are capable and willing to help.



Good Food, Good Life





Wellcome

To help develop their modern slavery approach, Wellcome approached Unseen to learn more about emerging trends, industry challenges and latest developments.

Working with Unseen gives Wellcome access to situational data of cases reported to the Modern Slavery & Exploitation Helpline, through Unseen's Business Portal, providing valuable insights. A dedicated Business Account Manager is also on hand to lead regular, collaborative sessions discussing Wellcome's approach and raising awareness. These knowledge-building discussions help Wellcome to continually improve processes and strengthen approaches to modern slavery and wider human rights risks, as well as providing opportunity to discuss the changing and challenging landscape.

“We see the team at Unseen as thought leaders and subject matter experts. We value their advice relating to our anti-modern slavery approaches. We are working to enhance our processes following upcoming regulations and legislation requirements and to raise awareness of modern slavery risks.”

Manager, Wellcome Trust



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