

# The Food Network for Ethical Trade (FNET)

ALL MEMBERS MEETING 6TH NOVEMBER 2024



# Welcome from Sharon Cross

Senior Human Rights & Ethical Trade Manager G's Fresh



# Housekeeping







Please share on social media your attendance at today's all members meeting

@ethicaltrade
#FoodNetworkforethicaltrade
#FNETAllMembers24





# Agenda

09.30 - 09.35	Overview of the day
09.35 - 09.45	Welcome from G's
09.45 – 10.35	<b>Session 1</b> Panel: Are worker rights better protected today?
10.35 – 11.00	FNET AGM
11.00 - 11.20	Coffee
11.20 – 12.05	Session 2 Panel: Getting to grips with EU regulations
12.05 – 12.45	Session 3 Breakout: Collective action managing ethical issues
12.45 – 13.25	Lunch
13.25 – 13.55	Communications Strategy
13.55 – 14.20	Working Group Updates
14.20 - 15.00	Session 4 Breakout: Developing FNET Activity Plan for
	2025/26
<b>15.00 – 15.05</b>	Survey Summary
15.05 – 15.30	Board Q&A, Wrap up and close
15.30	Depart



### Welcome to our New FNET Members









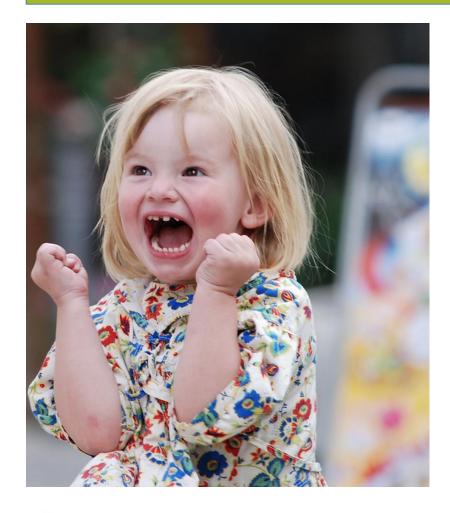




# **Purpose of today**

- Members to reconnect and accelerate collaboration
- Hold AGM, inform Communication focus, share updates from working groups and develop priorities for FNET 2025-26 workplan
- Latest insights on worker rights in the UK and implementing EU legislation
- Peer-learning to advance understanding and capacity on collective action to manage ethical issues.

# What do we need from you today?







Ask a question to the Board to answer at the end of the day.

Go to slido.com #FNET61124





# Are worker rights in the UK better protected today?



Steve Gibbons,
Director
Ergon Associates



Caroline Robinson, Executive Director Worker Support Centre



Lee Abbey
Chief Adviser (Crop &
Plat Production)
NFU



Derek Wilkinson

Managing Director

Sandfields Farms (part of Gs Group)

NFU

# FNET AGM

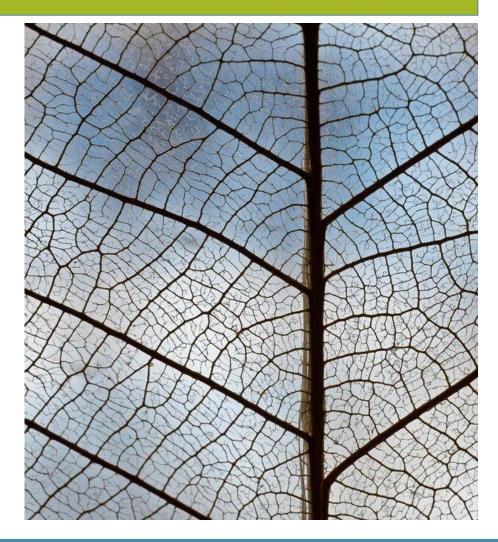
6th November 2024



# Agenda

- Apologies for absence
- Acceptance of Minutes of last AGM
- Pins Brown Board Report 2023/24
- Welcome from Chris Sutton and Accounting Report for the year to 31st January 2024
- Re-appointment of Auditors
- Change to Membership Fees and membership expectations
- Board of Directors elections





# Acceptance of Minutes of last AGM Tuesday 4th September 2023



**Board report** for the year to 31st January 2024 **Pins Brown FNET** Chair



# Annual report Feb 2023-Jan 2024

In 2023/4, the FNET and its 67 members have worked hard to further the organisation's mission to use the collective leverage of suppliers and retailers to bring about positive change in working conditions supply chains by providing guidance, resources, training and opportunities for collaboration. 2023 activities have included:

- 21 fortnightly all member calls sharing current human rights risks, ongoing ethical trade issues and opportunities for collaboration 19 working group meetings developing tools and resources on a briefing note on climate and human rights, summaries of deep dives on China, UK fisher visas, member analysis of 6 risk assessment tools for to understand climate impact on human rights, Empowering Work WG was rebranded as HR focussed group
- 2 All member meetings exploring responsible business conduct during conflict, Environment and human rights due diligence, managing PR issues and developing the FNET 3-year strategy
- 3 learning webinars covering topics that including gender and international supply chains, indigenous peoples in food supply chains and heat stress
- 50 Weekly news emails keeping members up to speed on topical human rights issues and events. Launch of new FNET website 3500+ downloads
- Ongoing support to members through ad hoc webinars, meetings and collaborations on issues including Human Rights
  Impact Assessments, Tuna Workstream, China and Gender based Violence
- Collaboration with and, advocacy to, organisations with 10+ organisations including BRC, ALP, IOM, ETI, IDH, Aim Progress, SEDEX and Stronger Together on issues ranging from, Ocean Outlaw Investigation, Trading During Periods of Conflict, Seasonal Worker Programmes and other topics

# **Acceptance of Board Report**



Welcome from Chris Sutton
FNET Finance INED



# Published Accounts 2023/2024

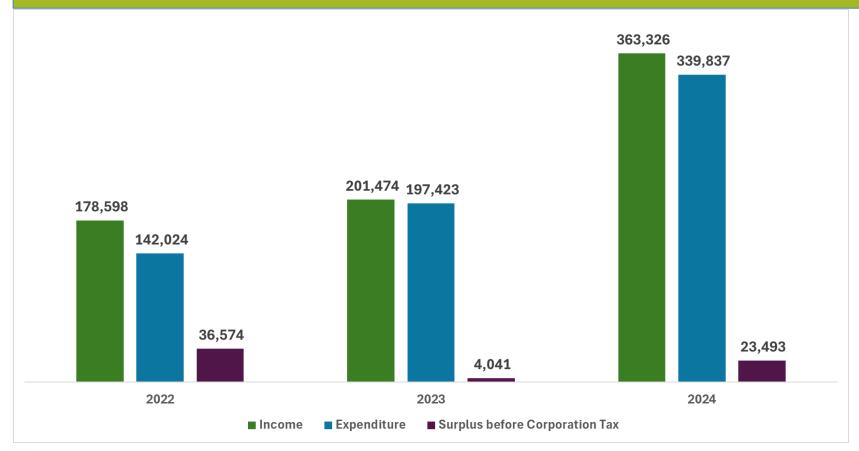
• I am presenting to you our statutory accounts prepared for the year ending in January 2024.



- Our financial statements were prepared by an independent chartered accountancy firm Rayner Essex LLP
- Given our small size, we do not require an audit and report under Small Companies
   Exemption scheme.
- There are **no related party transactions**, **no breaches of laws of regulations to disclose** and accounts were prepared on **a going concern** basis.



# **Income and Expenditure Account**



- Significant growth year on year reflecting growing membership and increased project activity.
- As a non-profit organisation we aim to make small surpluses that contribute to our reserves and help increase our financial resilience.
- Despite growth, we remain a small and lean business operation.



# **Balance Sheet as at 31st January 2024**

# BALANCE SHEET AS AT 31 JANUARY 2024

	2024		2023		
	Notes	£	£	£	£
Current assets					
Debtors	4	334,493		22,953	
Cash at bank and in hand		138,084		97,807	
		472,577		120,760	
Creditors: amounts falling due within one year	5	(407,097)		(74,302)	
Net current assets			65,480		46,458
Reserves					
Income and expenditure account			65,480		46,458
Members' funds			65,480		46,458

- This is our snapshot of the business on the last day of the financial year and shows our reserve position.
- Reserves (members funds) were £65,480
   at year end vs £46,458 last year, the
   increase being from the surplus retained
   for the year.
- The reserves increase reflect the increased size of team, paid Chair and finance INED and increased PM resource so that our reserve position continues to reflect three months of operating costs.



# Resolution to formally adopt Accounts and Accountant's Report for year ended 31 January 2024



# Re-appointment of our Accountants

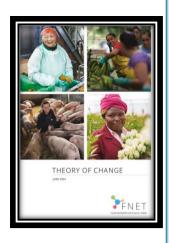


# Clarifying membership expectations









Contribute to collective problem solving, innovation and understanding emerging trends in the field by doing <a href="#">ALL</a> of the following:

- Sign Membership agreement
- Attend one all member meeting per year
- Engagement in at least one working group or project per year
- Committed to not bring FNET into disrepute and comply with all legal requirements on labour rights

Support industry convergence on key responsible sourcing topics by

- Make progress on implementation of FNET Human Rights due diligence framework or equivalent
- Adopt common approaches using FNET guidance tools
- Support collaboration through sharing a case study or hosting a meeting or collaborating in joint action

Members are to use all reasonable endeavours to promote the FNET objects and support development of collective insights on approach, organization and current practices by

- Complete annual survey
   between 1st February and 15th
   April 2025
- Provide timely payment of annual membership fees

### Our commitment to you

- To deliver detailed analysis for first all member meeting of the year
- Challenge the length of survey to minimise resource to complete We are looking for some volunteers to join 1
  meeting this month to review survey content for 25/26



# Membership Fees for 2024/25

Annual Sales Turnover	Joining fee	Annual membership fee 25/26
Small <£1 Billion	£750	£3842
Medium £1 to £5 billion	£750	£4815
Large >£5 billion	£750	£6955

7% increase in fees this year is to enable

- ➤ A 3<sup>rd</sup> Project manager
- Investment in improved communications, intuitive website, and new member outreach
- More collaborative action



### **Board elections**

### **FNET Retailer Director Nominations**

Courtenay Forbes Tesco

### **FNET Supplier Director Nominations**

Jo Speed PDM Group

Leena Malde Wealmoor

Julia Black Hilton Foods





### Confirmation of board directors elected

**FNET Retailer Director Nominations**Courtenay Forbes Tesco

FNET Supplier Director elected

Julia Black Hilton Foods





# **Introducing the FNET Board and Team**



Fiona Wheatley, Bakkavor



Mel Miles, Westfalia



Courtney Forbes Tesco



Sam Ludlow Taylor, Waitrose



Aisha Aswani, Co-op



Andy York, **Pilgrims** 



Julia Black, Hilton Food Group



Anna Pike, World Wide Fruit



Suzanne Natelson, **FNET Project Manager** 



Linda Beresford **FNET Project Manager** 



Louise Nicholls, **FNET Lead** 



Chris Goodacre, Association Secretariat Association Secretariat



Sue Butler,



Pins Brown Chair



**Chris Sutton Finance INED** 

## Coffee



Ask a question to the board Go to slido.com #FNET61124



# Getting to grips with understanding the changes in EU regulation and expectation on business



Steve Gibbons,
Director
Ergon Associates



Julia Black
Group Ethics & Social
Sustainability Senior Manager
Hilton Group



Mel Miles
Head of Corporate
Social Responsibility
Westfalia Fruit



Helen Ford
Group Head of Sustainability
Vestey Holdings Ltd.

# FNET Conference November 24

Getting to grips with understanding the changes in EU regulation and expectation on business

6 November 2024 Steve Gibbons, Director Ergon Associates



# Emerging legislation



# Some key mHRDD legislation\*

**Disclosure Due diligence** Trade-based **CSDDD CSRD Supply Chain Due** Counterproposal to General **Diligence Act RBC** Initiative Consolidation **Transparency Act** of approaches Duty of Vigilance Act From issuespecific disclosure to general due **Forced Labour Deforestation Regulation** diligence Fighting Against FL and **Product Ban** Issue-specific **CL** in Supply Chains Act Policy **Uyghur Forced Labour** coherence and Counterproposal to Modern Slavery Act **Prevention Act RBC** Initiative alignment **Conflict Minerals Modern Slavery Act** Regulation discussion **California Transparency** in Supply Chains Act

**Enacted** 

Under

# Making sense of CSRD and human rights

The ESRS
comprise two
cross-cutting
standards and ten
topical standards
covering
environmental
issues, social
issues and
governance
issues.

These are **sector**-agnostic standards.

### **Cross-cutting standards**

# DRAFT EUROPEAN SUSTAINABILITY REPORTING STANDARDS ESRS 1 General requirements

### **General Requirements**

**Sets out general principles** to be applied when reporting according to ESRS

Describes required approach to reporting, including materiality assessment and presentation of information

**Defines key terms**, such as business relationships, metrics, stakeholders, value chain, etc.

### ESRS 2

#### **General Disclosures**

DRAFT EUROPEAN SUSTAINABILITY REPORTING STANDARDS

ESRS 2
General disclosures

Specifies essential information to be disclosed by ALL companies, irrespective of material topics, e.g

- Governance
- Strategy
- Stakeholders
- Materiality assessment

### **Topical standards**

E1	Climate
<b>E2</b>	Pollution
<b>E</b> 3	Water and Marine Resources
E4	Biodiversity and Ecosystems
<b>E</b> 5	Resource Use and Circular Economy
<b>S1</b>	Own Workforce
S1 S2	Own Workforce Workers in the Value Chain
<b>S2</b>	Workers in the Value Chain
\$2 \$3	Workers in the Value Chain  Affected Communities

**Apply for material topics** (phase-in approach)

Specify information to be provided for material topics, incl.

- Impacts, risk and opportunities management
- Metrics and targets

# CSDDD – scope and key requirements

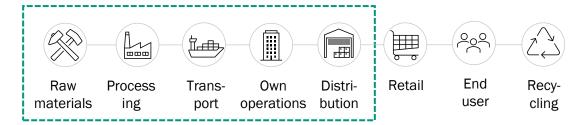
### Which companies are in scope?

2027 >>> Companies with more than 5,000 employees and more than €1.5bn turnover need to comply

2028 **>>>** Companies with more than 3,000 employees and more than €900m turnover need to comply

2029 >>> Companies with more than 1,000 employees and more than €450m turnover need to comply

#### What activities are covered?



See <u>full text</u> of the Directive

**CSDDD** ,**chain of activities** 'covers supply chain, own operations and parts of downstream value chain

### What are the key requirements?

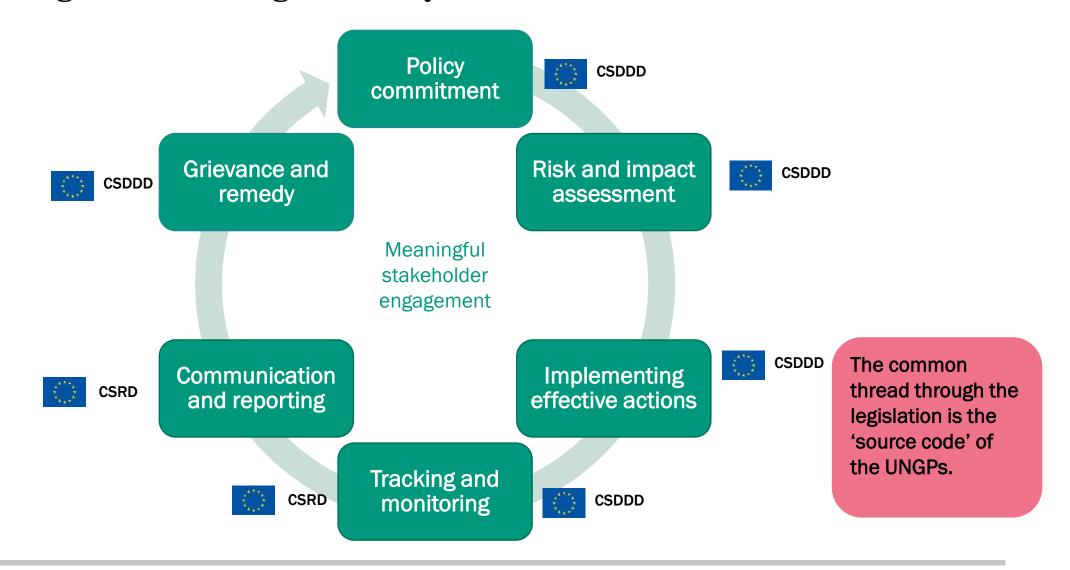
Policies	Policy commitment			
	Risk assessment			
Embedding respect	Risk management			
	Tracking effectiveness			
Access to	Grievance mechanisms			
remedy	Remedy			
Transpa-	Disclosure and reporting			
rency	Stakeholder engagement			

#### What about enforcement?

- National enforcement authorities to be established
- **Penalties** of up to 5% of global net turnover
- Limited civil liability provisions

13 November 2024

### Human Rights Due Diligence: key elements



# Panel discussion

### Ergon

#### **EU GREEN DEAL**

#### **CSDDD**



### Julia Black Hilton Foods

Helen Ford Vestey Holdings Limited



Westfalia Fruit UK

## Table discussion

What you think the emerging legislative framework will mean for your organization, and you personally?

What can FNET to support?

Identify two things that FNET can do and add them to the Slido

Ask a question to the Board to answer at the end of the day.

Go to slido.com #FNET61124



Collective action on managing ethical issues



# UK Food Supply Chain Serious Incident Escalation and Management Protocol

The key changes to note in this revised protocol are

- Definition of serious incident, recognizing reports/notification of a serious issue can be received via multiple channels
- Inclusion of 2 SMETA collaborative action (CAR) required that retailers have agreed are classed as serious incidents
- Description of 5 stage process for serious incident investigation
- Addition of a safeguarding stage (Stage 2) to address any immediate welfare needs and ensure safe space for the reporting party and any identified impacted individual(s)
- Introduction in stage 4 for the case manager to determine type of investigation; 1)Not suitable for collaborative response or 2) Collaborative investigation required. Where collaborative action is chosen the protocol highlights appropriate collaborative bodies who could take a role in facilitating/ supporting with collaborative action.
- Appendix 1 developed with ETI,BRC, Seafood Ethics Action Alliance (SEAA) and UK Seasonal Worker Scheme Taskforce to help direct supplier as to which body might be best to support.
- Appendix 2 is an example of how the RACI might work where the issue is identified via the supplier





**CURRENT STATUS: Soft launch today at FNET All members meeting** 



## Testing the practicality of the guidance (15 Mins)

## Case study 1

A manufacturer who supplies multiple retailers and brands has an audit which finds 2 young Moroccan workers working in hazardous conditions

#### Case study 2

BBC expose highlights widespread illegal payment of recruitment fees and withholding of wages in the Irish fishing sector involving multiple retailers, Brands and Suppliers

### Case study 3

Workers contact Just Good Work App highlighting inadequate accommodation and farm not providing 32 hours work on Kent fruit farm supplying multiple retailers

### Case study 4

Modern slavery helpline receives a call highlighting logistics firm used by many FNET members is requiring drivers to work extended hours misusing the tachograph for less than minimum wage

## Appoint a scribe



- Does the guidance help you determine next steps to investigate serious incident?
- If not, what else is needed?

# Process for managing Collaborative Action Required (CAR) finding non compliances

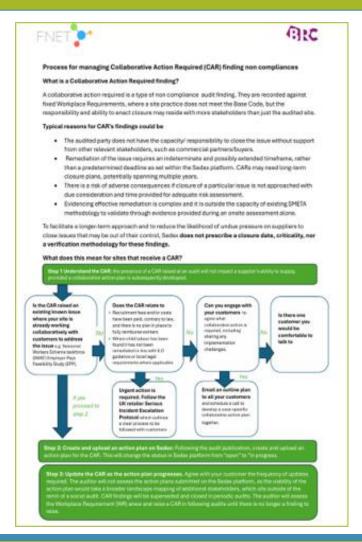
This builds on the support over summer 2024 to collaborate with Sedex to ensure FNET members and stakeholders were able to raise concerns and input on CAR issue guidance

This document is to support sites with addressing CARs raised at audit. It includes

- Suggested process flow
- Action plan template to upload on Sedex platform and share with customers to move CAR non compliances from "open" to "in progress.

CURRENT STATUS: Soft launch today at FNET All members meeting







## Testing the practicality of the guidance (10 Mins)

Does this reporting template make it easier for businesses to understand how to manage CAR's?

FNET are considering producing a guidance document in Q12025 to further support businesses using the process. Do you think this would be helpful? What might it need to include?







Ask a question to the Board to answer at the end of the day.

Go to slido.com #FNET61124

## Lunch 12.45 - 13.25



**FNET Communications Review** 

**Board Meeting 5/11** 

tello,

**Amy Meadows** 



## What and How?

**Objective**: to strengthen communications to support delivery of FNET's 3-year strategy and theory of change

Does FNET's communications support FNET and its members to produce the desired impacts and outcomes?

What are the communication skills and resources FNET needs to support it to deliver its activities more effectively?

What are the communication priorities for 2025 and beyond?

September October Nov

Review of FNET and Competitor communications

Fortnightly Call 11/9

8 x 1-on-1 feedback from Board, Exec & Members

Presentation to Board members

Board Meeting

> All members Meeting



## Strengths and improvement opportunities

#### Considerable Strengths

- ✓ Knowledge, insights, passion and commitment of experienced team
- ✓ High quality, credible, relevant and valued content
- ✓ Established range of communications products including weekly news, fortnightly calls, quarterly reports, webinars
- ✓ Clear overall strategic objectives and theory of change that can be used to guide your communications priorities
- Diversity of members and level of engagement offers a rich source for communication
- ✓ Highly productive given the limitations in capacity you 'punch above your weight'

.... a strong platform to build from

## Improvement opportunities

- 'Pedestrian' brand identity and inconsistent brand application
- Absence of impact-focused messaging that explains what how being a FNET member has helped to deliver change
- Current team lack capacity to take on additional communications work
- No agreed thought leadership/sector influencing/advocacy strategy
- No transparency on monitoring and evaluation measures

#### Member concerns

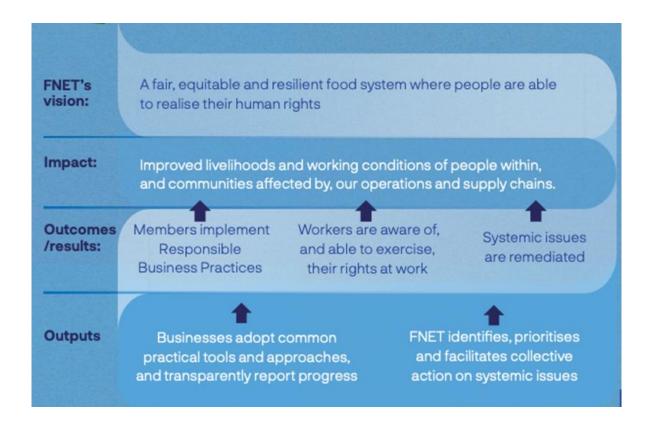
- 'Density' of information, with limited hierarchy of messaging
- Member website area not intuitive, inconsistent use of tags, not in date order
- Members' experiences and journeys not being used for story telling

#### External communications

- Sporadic LinkedIn and website blogs, minimal external event attendance, no guest authoring of articles
- Public facing website limited- No explanation of membership benefits and no publicly accessible information about costs
- ➤ Limited examples of 'lite' versions of guidance and toolkit to non-members to help increase knowledge and skills in wider sector



## It's fundamental that FNET's communications serves the FNET strategic plan and Theory of Change



## With clearly defined:

- Communication objectives
- Target audiences
- Key messages
- Key activity
- Communications products (to support the activity)
- Monitoring and evaluation

Underpinned by a clear, consistent, compelling brand



## Recommended communication activities for 2024, 2025, 2026+

## 3-6 months 'quick-wins'

☐ Encourage **members to tag FNET** as part of posts at November's meeting ☐ Develop new branded templates for PowerPoint, word and reports ☐ Website public facing update copy to describe FNET value and impact, food and beverage sector focus, add photography, member offer ☐ Migrate weekly news to email management system (e.g. Campaign Monitor) to enable professional drag-and-drop newsletters **□** Determine key terms and categories for organising cross-channel content ☐ Improve tagging of newly uploaded documents, and existing priority resources ☐ Produce style writing guide and protocol for no/low risk externally facing content ☐ Repackage weekly news content to deliver fortnightly schedule of LinkedIn posts/blogs ☐ Separate quarterly report from weekly news

## 6-18 months (to March 2026)

☐ Develop annual communications plan: objective setting, stakeholder/audience mapping exercise, refine key messages, activity, monitoring and evaluation Produce 'macro' summary of quarterly update for non ESG member audiences ☐ Commission re-design of website public facing pages ☐ Commission re-build of members' area of website ☐ Produce more 'how to' guides, particularly for new members/human rights practitioners to help guide through initial priorities Explore and agree advocacy approach, including risk assessment to determine scope and required policies Produce **new communication tools: 'This is** FNET' video and infographics for website

and vignettes can be used on social media,

## 18 months + (beyond March 2026)

- ☐ Develop annual communications plan: objective setting, stakeholder/audience mapping exercise, refine key messages, activity, monitoring and evaluation Brand refinement/re-brand project
- Revised website build takes place and updated website launches (using refined brand)
- □ Activate advocacy strategy Explore appetite for workers' right
  - campaign

Ask a question to the Board to answer at the end of the day.

Go to slido.com #FNET61124





A 5-minute update per working group **to** share what's been achieved so far in 2024 and what will be developed for the remainder of 2024/25

This will help frame the next session which is a workshop on what FNET should prioritise next year for the Technical Team and Working Groups.

# Working Group Updates

## Climate & Human Rights working group













Natalie McWilliam
Group Head of
Sustainable
Sourcing
Dps (currently on maternity leave)

Ed Brent
Sustainability
Manager Carbon
M&S

Iwona Janik
Head of
Technical &
Ethical Sourcing
Ethical Food
Company

**Shannon Hilton**Sustainability
Co-ordinator
dps

Hannah Radvan Human Rights Manager M&S

**Board Sponsor Pins Brown**Chair, FNET



Co-ordinated by Suzanne Natelson, Project & Membership Manager, FNET

## Climate & Human Rights working group 2024-2025

## **Objectives**

- 1. Increase understanding of climate change related impacts through a human rights lens.
- 2. Increase FNET members ability to <u>map human</u> <u>rights</u> and <u>climate change related risks</u> and create targeted adaptation, mitigation and/or diversification action plans.
- 3. Support cross-departmental collaboration, accelerating progress towards de-risking.

#### **Summary workplan**

- •2 WG sessions on de-risking and implementation; what are members doing and sharing case studies from non-members (June '24 and January '25)
- •3 WG sessions on high priority areas for members; extreme heat (June '24), water (April '24), biodiversity (October '24)



## Highlights – well done everybody!

- Framework "How to guide" on Climate & Human Rights
   Due Diligence launched August 2024
- Guide 260 downloads, case studies 219 downloads, risk tool analysis summary 202 downloads
- Practical guidance on specific weather-related action x 2
   heat being designed, water draft been shared and will circulate to members
- In-person event in-person workshop at AM Fresh.
- In addition some collaboration with Aim Progress i.e. invitations to their climate meetings and some participation from their membership at heat stress workshop
- Not delivered and in the workplan newsletter x2 and data-impact monitoring low engagement



CLIMATE AND HUMAN RIGHTS DUE DILIGENCE GUIDE



Briefing on heat stress and impact on people working in food supply chains

Briefing objectives



## What do members want to build on for 2025?

What can we do to further these outputs?

- Businesses understand human rights climate change & environment related impacts and implement targeted adaptation, mitigation and/or diversification action plans
- High Risk sectors adopt collective action and share best practice learning

Some initial thoughts from the team based on discussions with members:

- Sessions to work more closely with sustainability colleagues
- More external collaboration with similar business networks such as Aim Progress & ETI
- Workshop on how to communicate human rights and climate change with senior colleagues
  - Collaboration on a particular supply chain/commodity.



## What's next?

What would you like the Climate working group to work on in 2025?

Collective actions

rights training

business colleagues colleagues and Buyers

ESG colleagues operational teams

supply chain colleagues risk chain resilience

rights teams

Procurement teams

Impact Assessment skills and capabilities environmental examples

Training for colleagues

human rights

environment colleagues



## **Developing Common Due Diligence Tools WG: update**









David Alder
Technical Director
Minor, Weir and Willis
Limited

Naomi Kirkwood
Group Responsible
Sourcing
Manager
Samworth Brothers Group

Mel Miles
Head of Corporate Social
Responsibility
Westfalia Fruit

FNET Project Manager Linda Beresford

## **Developing Common Due Diligence Tools Working Group**

## **Summary of aims:**

- 1. To review & update identified FNET resources:
  - FNET Resolution of Ethical audit issues guidance
  - FNET Mitigation guidance
  - Input into the regular updating of the FNET Risk Assessment Tool
- 2. To develop a maturity framework' that FNET members can use with suppliers & to gain a common understanding of how FNET members measure supplier performance.
- 3. To develop guidance on how to engage complex parts of the supply chain where low leverage e.g., smallholders, commodity supply chains. Explore how responsible sourcing and procurement practices can be adapted to enhance leverage.
  - To identify Cost effective enhanced due diligence options (HRIA, others) to address salient issues and & identify how members can collaborate to implement these.

#### **Outputs**

- Mitigation Guidance document -Live
- Resolution of Ethical audit issues guidance – Live
- HRIA spreadsheet updated
- FNET HRDD tool approved Live
- Specialist directory & consultants under review
- Mutual recognition review and output
- Low leverage guidance document – In draft pending updates following group review

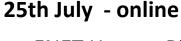
## **Developing Common Due Diligence Tools Working Group**

#### 17<sup>th</sup> January - in person

- Case studies complex supply chains:
- Legislative update
- External presentations IDH, Body Shop, Provenance
- Group discussions:
  - How to prioritise complex supply chains and how and when to collaborate

#### 2<sup>nd</sup> May - online

- Guidance Document for low leverage and complex supply chains
- Mutual Recognition
- Specialist Directory
- Collaboration Case Study Examples



- FNET Human Rights Due Diligence Framework
- FNET Risk Assessment Tool Update
- Guidance Document Update for "Low Leverage and Complex Supply Chains"

#### **24th October - in person – Enhanced Due Diligence**

- What do we mean by Enhanced Due Diligence Systems?
- Case studies:
  - Ongoing Monitoring and Reporting Clearvue
  - In-Depth Assessment of Ethical Risk 2 Sisters
     Food Group
  - Verification of Ethical Standards ESC International
  - Stakeholder Engagement Westfalia Fruit



## **Developing Common Due Diligence Tools Working Group**

#### **Future plans for working group 2024/25:**

- What Next SMETA 7 Collaborative Action Required
- EUDDD Legislation
- Responsible Exit
- EU Forced Labour Regulations

#### **Tool release:**

- Risk assessment tool updated in Excel document end of November
- HRDD framework to be put in Excel including breakdown to own operations and supply chain – end of December



#### Introduction - FNET Supplier Risk Assessment November 2024 setween October and December 2018, FNET appointed Anthesis to conduct the update of the Country Risk Scores and Known HR Issues. Anthesis have developed a change to the methodology of calculating the composite country risk score index, based on weighting several labour and social rights indicators (with appropriate weightings fixed to each indicator), which meant that the 2018 Country Risk Scores were nore normally distributed and not solely based on the highest indicator score available for a country. As a result of this change in methodology, Anthesis (with the support of Carnstone), adjusted the risk rating thresholds to avoid unnecessary changes in ratings compared to 2017 tool. More information on the change of methodology is available on request. The same methodology has been used for the 2021 update o How to Use the Risk Assessment tool: he FNET Risk Assessment tool provides quidance for companies on the relative risks of products/ingredients/ sub-components/ raw materials in their supply chain. It uses publicly available informatio on country risks and known-human rights risk in combination with risks associated with labour types and industries drawn from public sources and best practice. Combined, these risks produce a low, medium or high risk score which is intended to inform a company's ethical trade risk assessment. The tool encourages companies to enter commercial information against which to assess their ethical trade risks in order How this tool fits into the FNET guidance for managing ethical trade in supply chains & how it fits with the UN Guiding Principles The FNET Risk Assessment tool should be used once companies have established their commitment to ethical trade and determined their strategic goals for managing ethical trade in their supply chains. It is then recommended that companies follow the FNET guidance for managing ethical trade in supply chains which includes the following steps: 1) Assess – The FNET framework and risk assessment allows companies to identify high risk products/ ingredients/ sub-components/ raw materials Stru Organisation Name & role of most senior Sustainability Reports/Modern Slavery organisational lead for Human Statement Links: npanies What are our human rights priority e.a. we have identified x raw materials, or operations or countries as higher risk. Please simply describe the process you used to do t areas of focus? (by country/ region. count theme or combination) Summary of key Progress made in last Tab The \ approach, including KPIs Known

## Responsible Recruitment Working Group



Courtenay Forbes
Human Rights Manager
Tesco



Rachel Munns Head of Sustainability World Wise Foods



Sam Ludlow Taylor
Senior Manager Human Rights
John Lewis Partnership



Linda Beresford
Project & Member Manager
FNET



## What We've Covered so far in 2024

## 29th February In person

Impactt – Why it matters? – Victim Impact

What do we mean by alignment of EPP?

Woolworths Australia – Case

IHRB – What does commitment mean?

Results of EPP Survey

## 21<sup>st</sup> May online

Developed Phased Approach for EPP for WG members

Created the Roadmap

Discussion on SMETA 7 implementation and retailer approach for CAR's for Recruitment fees

## 4<sup>th</sup> September in person

Using UNCG framework for remedy

Monaghan - Shared Due Diligence approach to Ethical recruitment in High Risk Geography

Verite- Implementing & Verifying ethical recruitment

Workshopped Prioritisation of Fees



#### ADVERSE IMPACT DIRECTLY LINKED CAUSED CONTRIBUTED TO to enterprise operations, by the enterprise products or services by a by the enterprise business relationship Use REMEDY Use LEVERAGE LEVERAGE actual impact CEASE OR to influence the to mitigate any PREVENT entity causing the CEASE OR remaining impacts adverse impact to contribution to the greatest PREVENT prevent or mitigate extent possible potential impact the impact



#### Remediation:

Where business enterprises identify that they have **caused** or **contributed to** adverse impacts, they should provide for or cooperate in their remediation through legitimate processes

## Responsible Recruitment Roadmap 2024/5

- Remove fear of delisting
- Highlight shared responsibility
- Incentives for zero fees and looking for fees

DEVELOP SAFE SPACE

#### **PRIORITISATION**

- Definition of excessive fees
- Define tiers of severity by typs
- Develop best practice to remediate based on cost severity
- Create roadmap for fees to prioritize, remediate and eradicate

- Guidance for FNET members on what good remedy looks like
- analogous to the 5 criteria of effective grievance mechanisms
- Develop KPI's to measure continuous improvement

REMEDY



- Key labour sourcing countries
- What is a reasonable recruitment fee in each country Impactt 2022 analysis!!
- Verité cost calculator (SE Asia)
- Use existing resources!



## The Projected Achievements to end of Q4

- 1. Creating safety for suppliers to raise fee issues to customers:
  - reassurance around protection from de-listing
  - fear of ownership and 'opening pandora's box'- shared responsibility
  - incentives for looking for fees/implementing zero fees

#### 2.Creating a phased approach proposal:

- Definition of 'excessive fees' overlaying with vulnerability of workers
- Defining tiers of the severity of types of fees and costs from the ILO list amount, type, legality, impact on worker, average length of debt, level of vulnerability
- Developing best practice around how members can approach identifying and remediating costs based on severity
- members can then agree on this tiering which would create roadmap for which fees to prioritising finding, remediating and eradicating

#### 3.Remedy

- Develop guidance for FNET members on what good remedy looks like, analogous to the 5 criteria of effective grievance mechanisms
- i.e. theme of not letting perfect prevent good: e.g. % of most serious fees remediated
- % of workers provided with financial support to pay off 'most serious fees

#### 4.Consider:

- key labour sourcing countries
- What is a reasonable recruitment fee in each country Impactt 2022 analysis!!
- Verité cost calculator (SE Asia)
  - use existing resources!

## **Empowering Work Working Group: update**









Clare Donovan
Ethical Lead
Worldwide Fruit

Kealey Burbidge Group HR Manager, Hilton Group

Julia Black
Group Ethics & Social
Sustainability Senior Manager
Hilton Group

FNET Project Manager Linda Beresford

## **Empowering Work Working Group - Update**

#### 11th April - in person – 20 attendees

- Worker Voice Alignment to reduce duplication
- Presentations from
  - NGage
  - Ulula
  - Just Good Work
  - &Wilder
- Group discussions:
  - How has using these tools impacted workers?



## 16th July - on line - 14 attendees

- Presentations from WG members on how they introduced effective worker voice in own operations
  - Keelings
  - Hilton
  - Worldwide Fruit
- Subgroup teams work on Human Rights Skills Map and Resource Plan

#### 3rd October – 21 Attendees

- Presentation of Skills Map
- Presentation on worker voice maturity framework concept note
- Planning for Q4 Advanced Gender Due Diligence Approaches





Who is covered in this	Core Attributes		skills/achaviors		Resources		Training	
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## Working Group OUTPUTS

#### **KEY DELIVERABLES 2025–**

- Progress on Human Rights Skills Map development supported by a sub- group project team.
  - Working on design with team for interactive wheel.
  - Team to develop Self-assessment document
- 2. Development of **Employee Engagement Maturity Framework** 
  - In progress due for end 2024
  - Document helps businesses move through maturity
  - Foundation ----> Consulted ---> Involved ---> Partnership ----EMPOWERED
  - Develop KPI's and Top Tips

## Raw Materials & Services working group: update



Louise McCafferty Head of CSR Joseph Robertson



Peter Fletcher
Indirects Procurement
Manager
Yeo Valley



Board Sponsor
Andy York
Human Rights Manager
Pilgrims Pride Ltd.



**FNET Project Manager**Suzanne Natelson

# 2024-2027 FNET Strategy: Raw Materials & Services working group

Output

- Businesses understand raw material and services risks and implement responsible business practices
- FNET members are aligned on managing High Risk sectors using their leverage for collective action and adoption of best practice learning

Outcome

- More members engage and understand the risks in raw materials and services
- Members adopt aligned effective raw material & services risk management and transparently report progress on changing risks.

Impact

• Improved livelihoods and working conditions of people within, and communities affected by, our operations and supply chains.

Vision

 A fair, equitable and resilient food system where people are able to realise their human rights



## Raw Materials & Services Working Group: Workplan 2024

**Potential member commitment:** For each member to engage with service provider or do a deep-dive.

#### Working group objectives

- ➤ Increased supplier understanding about human rights risks in FNET RMS supply chains
- ➤Increased number of RMS suppliers to FNET members actively managing human rights risks
- Improved understanding of raw material human rights risks for members

#### **Outputs**

- > Summaries of deep-dive subjects & resources.
- ≥2024-25 focus on 2 topics; road transport & packaging
- Each working group meeting will include a deep-dive by a member on one raw material or specific supply chain.



## 2024 highlights from RMS working group

- Deep dives on including human rights in services/goods not for resale (GSNFR) tendering (Pilgrims) & solar panels (Tesco)
- Presentation from Responsible Trucking Initiative
- Presentations from Amfori, Ecovadis and Achilles on how they approach GSNFR and collect data on worker/human rights.
- Presentation by Gist and discussion on next steps for the working group on work with haulage companies.
- In-person meeting exploring GSNFR and sharing member approaches

#### **Outputs**

- Template on deep dives (54 downloads)
- Summary on including human rights in GSNFR tendering process: some best practice examples and practical insights (215 downloads)
- Workshop on DD Checklist for haulage companies complete then trial January 2025
  - Packaging meeting covering range of materials and aspects discussed next steps & summary document for network



Top tips on including human rights in Goods & Services Not For Resale (GSNFR) tendering processes

Some best practice examples and practical insights

## 16<sup>th</sup> January meeting deep dive on security

Proposed ETI/FNET joint webinar in November on security, then follow-up with a focus on security in working group meeting on 16<sup>th</sup> January 1-3pm.

Are there particular issues you would like covered in the webinar/FNET session?

Deep dive on pea protein from China (tbc)





### What next for 2025?

#### **Outputs**

Businesses understand raw material and services risks and implement responsible business practices

FNET members are aligned on managing High Risk sectors using their leverage for collective action and adoption of best practice learning

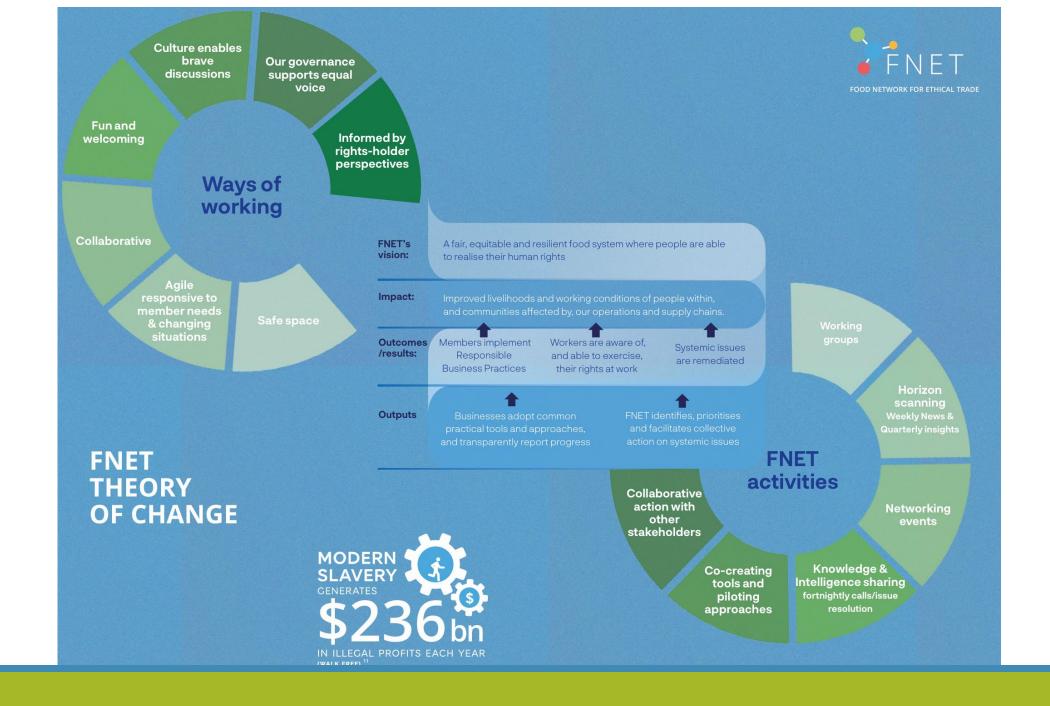
- ❖To meet the outputs what should our priorities be for 2025?
- How to best continue with deep dives?
- Carry on with haulage one year plan for implementing checklist





# FNET 2025 Workplan

WHAT ARE YOUR PRIORITIES?



## FNET 2024-27 strategy: Working Groups

#### **FNET** activities

#### Outputs

#### Impact:

#### **FNET's vision:**

Empowering
Work Working
Group

- Businesses embed the **Skills roadmap** to empower Human rights champions
- Businesses adopt common approaches to improve worker voice and understanding of their rights at work and closing the gap on living incomes

✓ **Practitioners are more competent** to implement Responsible Business Practices

**Outcomes/results:** 

- ✓ Workers are more aware of, and better able to exercise, their rights at work
- ✓ **More members** are implementing programmes to close the gap on Living wage/incomes

Responsible Recruitment Working Group

- Businesses accelerate the operationalisation of responsible recruitment and employers pay principle
- High Risk sectors take progressive action and collaborate to enhance leverage

- ✓ More members adopt responsible recruitment principles and transparently report progress on risks, approach and remediation
- √ Fair and transparent recruitment is the norm
- ✓ Recruitment fees are being reimbursed

Climate
Change &
Human Rights
Working
Group

- Businesses understand human rights climate change & environment related impacts and implement targeted adaptation, mitigation and/or diversification action plans
- High Risk sectors adopt collective action and share best practice learning
- ✓ More members include climate risks in their human rights action plans e.g., adaptation, mitigation and/ or diversification and share progress
- ✓ Workers are better protected from immediate climate shocks (e.g., health, natural disasters) and supported in their resilience to climate change

Common Due diligence tools Working Group

- Businesses adopt common practical due diligence tools and approaches and transparently report progress
- These tools are underpinned by member adoption of Responsible procurement principles

- ✓ Members implement Responsible Business Practices and minimise duplication
- ✓ Workers are more aware of, and better able to exercise, their rights at work
- ✓ Systemic issues are remediated

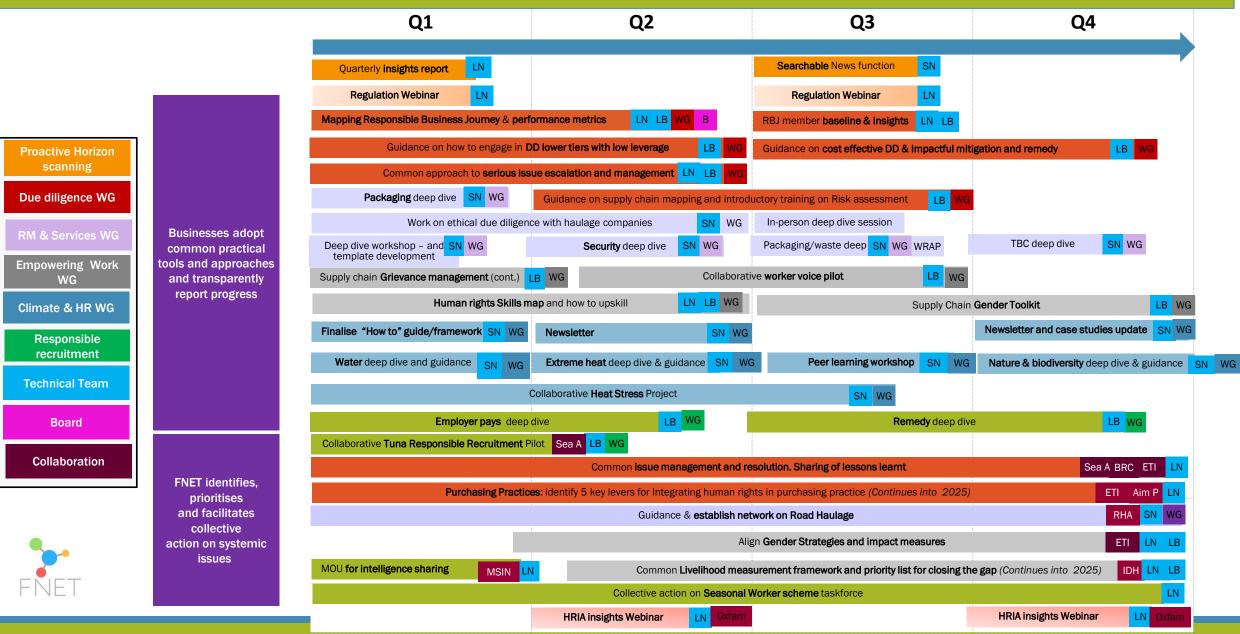
Raw Materials & Services Working Group

- Businesses understand raw material and services risks and implement responsible business practices
- FNET members are aligned on managing High Risk sectors using their leverage for collective action and adoption of best practice learning
- ✓ More members engage and understand the risks in raw materials and services
- Members adopt aligned effective raw material & services risk management and transparently report progress on changing risks.

**Improved** livelihoods and working conditions of people within, and communities affected by, our operations and supply chains.

A fair, equitable and resilient food system where people are able to realise their human rights

## **FNET Roadmap 2024**



### FNET Roadmap February 2025 – January 2026



Businesses adopt common practical tools and approaches and transparently report progress

FNET identifies, prioritises and facilitates collective action on systemic issues



# 2025 workplan

The 3 outcomes that FNET has identified for focus in the 2023-27 strategy are

- Members implement Responsible Business Practices
- Workers are aware of and able to exercise their rights at work
- Systemic issues are remediated

Holding these outputs in mind, please consider

- Your table's top 3 priorities for each of the five 5 working groups
- Any priority issues that don't fall into the working groups e.g. for webinars/training etc.
- Is there anything else you would like FNET to deliver to support your business on its human rights' due diligence journey?



# How can FNET support greater impact in your business?

**Collaboration:** What would you like to collaborate more on? How do you see this happening?

**Top 5 suggestions for how** can FNET work with you to have greater impact? (working groups, in-person, information-only sessions, building safe space, relevant people)

## How FNET can work with members: Suggestions

- ❖ Photos and buttons in emails more exciting and readable.
- Merging working groups
- ❖Coordination within membership to work on common issues
- How said hot topics in a suggested newsletter will impact a business in terms of legality or profit/revenue.
- More practical projects which make a direct difference in our supply chain and make this balance with tools and resource development
- ❖A summary of retailer requirements
- Exec/CEO newsletter than can be used to surface hot topics and help get buy in from the senior team
- Case studies
- ❖Quarterly overview of CARs once in operation to see if there are learnings etc
- ❖ Do more worked example sessions
- ❖More blue sky sessions that are not working groups

- More communication from the working groups
- ❖The communication strategy is key and will help hugely
- ❖Share issues, risks and the how of uncovering them
- Horizon scanning highlight the salient issues/ media issues that have had the most attention
- Share due-diligence practices
- "More structured emails
- ❖You don't have the resources to have more impact
- ❖ Volume of content for fortnightly calls is incredible, do we need less & deeper ? With updates from WGs?
- ❖ Potential mentorship or buddy scheme
- \*Ask for members salient risks in specific countries and collaborate to improve worker welfare.... Projects/webinars etc
- Cross body collaboration with aligned bodies such as msin



## **Questions to the Board**



Fiona Wheatley, Bakkavor



Mel Miles, Westfalia



Tesco



Courtney Forbes Sam Ludlow Taylor, Waitrose



Aisha Aswani, Co-op



Andy York, Pilgrims



Julia Black, Hilton Food Group



Anna Pike, World Wide Fruit



Pins Brown Chair



**Chris Sutton** Finance INED

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## **Audience Q&A**

(i) Start presenting to display the audience questions on this slide.



Thank you

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